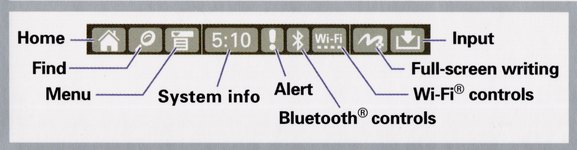
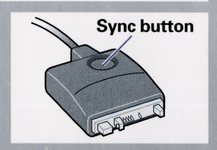
LifeDrive™

What Drives You?





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Software Download Available
Palm® Desktop software is available on CD. Check www.palmOne.com/support for updates and new versions of the software.

Agency Compliance Information
Product regulatory and compliance information can be found in the *User Guide* at www.palmOne.com/lifedrive-userguide.

PN: 406-10272-00

palm® POWERED

LifeDrive™

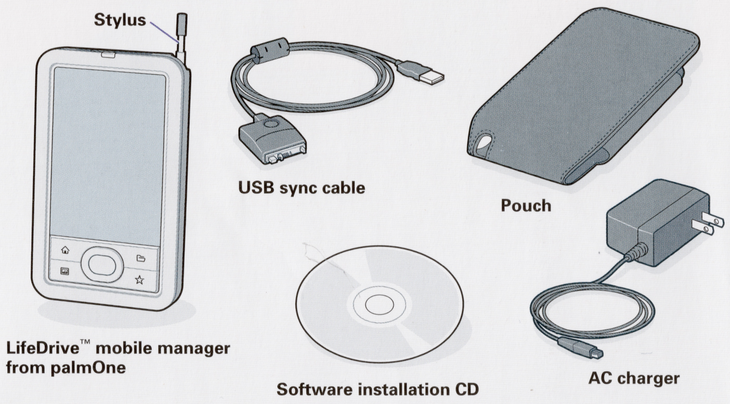
Read This First

palmOne

Start here

Here's what you'll do with this guide:

- Charge and set up your device.
- Install Palm® Desktop software and other software for synchronizing, moving files, and more.
- Synchronize your device with your computer.

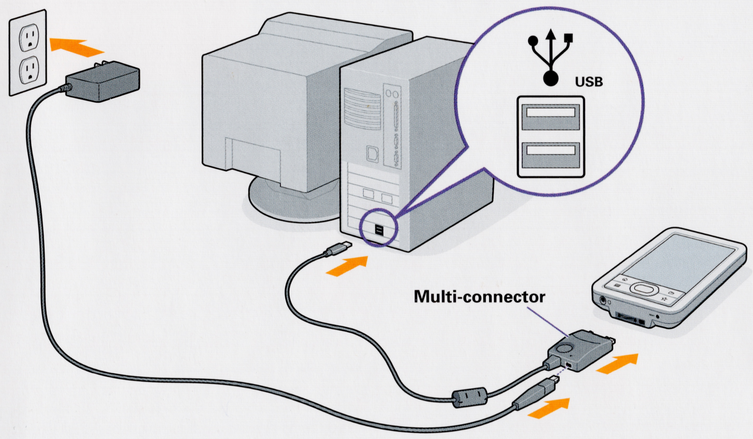


1 Connect and charge

a. Plug the sync cable into your device and into a USB port on the back of your computer.

b. Plug the AC charger into the Multi-connector on the sync cable and into an outlet.

c. Charge for **three hours**. Be sure to fully charge your device before going on to the next step.



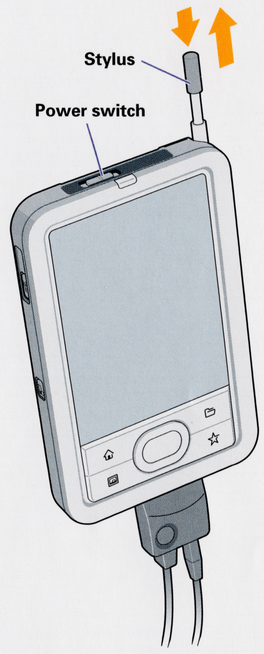
2 Set up

a. Slide the power switch to the right.

b. Remove the stylus.

c. Follow the onscreen instructions to set up your device.

Tip: Take the Quick Tour to learn more about the great features of your device.



Problems? See Troubleshooting, below.

IMPORTANT! Already use a palmOne™ device?

Upgrading? Before you start step 3, read this:

Your new device uses a different file structure from the one on your current handheld. Because of this, some third-party applications may not work correctly on your new device. When you synchronize using your existing username, any third-party applications that may not work correctly on your device do not install. All of your personal (PIM) information–calendar events, contacts, tasks, and memos–is installed to your device.

What about the third-party applications that were not installed?

Check each third-party application's website for news about an updated version that works on your new device. Be sure to install only applications that specifically state they are compatible with your device. For more information on third-party applications and the new file structure, go to www.palmOne.com.

3 Install software

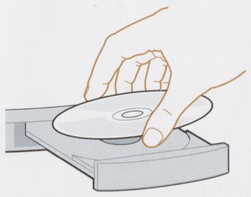
To install Palm Desktop software, the LifeDrive Manager application, and other important software, insert the CD into your computer's CD drive.

Windows

Follow the installation instructions that appear on your computer screen.

Mac

Double-click the CD icon, and then double-click palmOneDesktop.pkg.



Tip: During the installation process on a Windows computer, you can select to synchronize with Outlook.

Already use a palmOne device?

To switch from synchronizing with Palm Desktop software to Outlook, select Change your synchronization method at the end of the installation process.

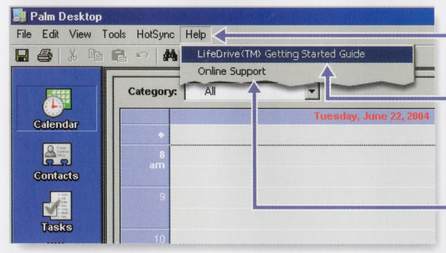
Done

Get answers, learn more

Take the tutorial

Learn to use the popular features of your device. Insert the installation CD in your computer and click here for an **interactive tutorial**.

Get more information



Open Palm Desktop software on your computer and click **Help**.

Click here for the **manual**. For more detail, go online: www.palmOne.com/mylifedrive.

Click **Online Support** (www.palmOne.com/support) for the latest software updates and answers to frequently asked questions.

Troubleshooting

Support information is also available at www.palmOne.com/support.

IMPORTANT! Take care of your device

- Be especially careful with your device when the amber indicator light is flashing. This means that the hard drive is processing information, and you could lose some or all of the information on the drive if you shake or drop the device.
- Do not open your device for any reason. If you attempt to remove the hard drive, the warranty is voided.
- Do not drop, bang, shake, or cause any strong impact to your device.

Your device does not turn on or does not respond when you tap it

1. Try turning it on by pressing one of the quick buttons on the front panel.
2. Do a soft reset. Press the reset button on the bottom of the device with the tip of the stylus.
3. Make sure the AC charger is fully connected to the device or the sync cable and to a working outlet. Charge for another three full hours.

Palm Desktop Installer does not start when you put the CD into the drive

Windows

1. Click the Start button and select Run.
2. Click Browse to locate the drive that contains the CD that came with your device.
3. Double-click autorun.exe on the CD.

Mac

1. Double-click the CD icon on the Mac desktop.
2. Double-click palmOneDesktop.pkg.

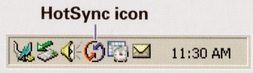
Synchronization does not begin

Be sure the sync cable is plugged into your device and into a USB port on the back of your computer.

Check your computer:

Windows

1. Make sure the HotSync® icon appears in the group of icons in the lower-right part of your screen.



If not:

a. Click the Start button, and then select Programs.

b. Select palmOne, and then select HotSync Manager.

2. Check the connection type:

a. Disconnect and then reconnect the sync cable.

b. Make sure there is a checkmark next to Local USB. If there is not, click Local USB.

Mac

1. Make sure HotSync Manager is enabled:

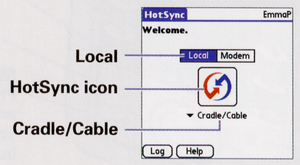
a. Double-click the HotSync Manager icon in the Palm folder.

b. In the HotSync Controls tab, click Enabled.

2. Make sure the USB connection is working:

a. Disconnect and then reconnect the sync cable.

b. Restart your computer.

Check your device:

1. Press the Home button twice, and then tap HotSync in Applications.
2. In the HotSync application, make sure of the following:
   - Local is highlighted. If it isn't highlighted, tap Local.
   - Cradle/Cable appears. If not, tap the pick list, and then tap Cradle/Cable.
3. Tap the HotSync icon on the screen.